

United Way of Laramie County End-of Year Report
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Agency Name: NEEDS, INC. **Program:** Needs, Inc. Crisis Services **Reporting Period:** Jan - Dec 20

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Agency Mission/Vision:	Provide the clients of Needs, Inc with the basic needs of life, and the tools to help they improve their lives.
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Community Issue Program Targets:	Clients are fed when hungry, clothed as needed and referred for health, housing and other needs.
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Program Target Population:
<ul style="list-style-type: none">• Needs, Inc. serves Laramie County residents from all walks of life. They are single parent families and two parent families, with a growing proportion of two parent families and grandparents raising grandchildren.• Most of our clients are underemployed and having to move in with family or friends due to present economic situation.• They are individual s and families struggling to make ends meet.

Program Significance to the Community
<ul style="list-style-type: none">• The extraordinarily stressful choices our clients are forced to make daily meeting basic needs is referred to as “poverty budgeting. Families and individuals living below or near poverty will often make a “budget” choice to go without adequate food resources in order to pay for child care, housing, utilities, transportation, medication and healthcare (they are also unable to pay for toiletries, school supplies, shoes, clothes, and holiday and birthday gifts.• For the past 37 years Needs, Inc. has served as Laramie County’s only “food bank “, and provided crisis relief to residents of Laramie County, Wyoming living at or below poverty.• We had noticed that our client s were moving towards a self sufficiency continuum. The ever increasing downturn in the economic situation has taken these same clients and reversed their situations to where they were or worsed their situations

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Program Resources		Program Activities	
<ul style="list-style-type: none"> • Staff 3 FTE, 1PTE and 10+ volunteers • Facility: 4 offices, reception/waiting area, client services area, pantry, warehouse, school supplies area, copy room, donation receiving area, sorting room, linen closet • Partner with Laramie County Community Partnership, local churches and businesses 		<ul style="list-style-type: none"> • Case Management • Eligibility determination • Food boxes • Clothing and/or Household goods • Referrals 	
Outcome	Performance Measure	Method of Measure	
<ul style="list-style-type: none"> • Food security for people living near or below poverty • Basic needs are met for people in crisis • Effects of poverty on families are mitigated when students have the tools and skills to succeed in school 	<ul style="list-style-type: none"> • 100% of qualifying clients presenting for food assistance were served • 100% of qualifying students (K-College) received school supplies 	<ul style="list-style-type: none"> • Needs, Inc. intake forms and data base 	
Program Results		Results Analysis and Next Steps	
<ul style="list-style-type: none"> • In 2008 Needs, Inc. monitored client's movement along the continuum of self sufficiency. Only 30% showed improvement of their situations to a point where they were no longer eligible for services. By the later quarter of 2008 70% of the families had been laid off or had their wages/ hours significantly reduced. It is difficult to project a performance objective for this measure in light of the current, lengthening recession; however we will continue to strive for improvement in our client's conditions of self sufficiency. • In 2009 rather than seeing an upturn in our client's improvement we continued to see a downturn. 		<ul style="list-style-type: none"> • In FY 2008-2009 Needs, Inc. met 100% of the demand for emergency food. Our objective for 2009-2010 is to continue meeting this growing demand. • In order to continue meeting this growing demand we will have to partner more with the community for food drives • We will continue to expand our Can Man program which was expanded in 2009 from 4 churches to 21 churches • We will continue to expand our Dine for Hunger program which was expanded from 10 restaurants in 2008 to 19 restaurants in 2009. 	